# PRIVACY POLICY

Kinetisk Service or Kinetisk Commissioning, (for hier on in Kinetisk BV) located at Schoolstraat 31,

4681BJ Nieuw Vossemeer, is responsible for the processing of personal data as outlined in this privacy statement.

#### Contact Information:

Schoolstraat 31 4681 BJ Nieuw Vossemeer info@kinetisk.nl

#### Personal Data We Process:

Kinetisk BV processes your personal data when you use our services and/or when you provide this information to us. Below is an overview of the personal data we process:

- First and last name
- Address details
- Phone number
- Email address

## Special and/or sensitive personal data we process:

Our website and/or service do not intend to collect data about website visitors under the age of 16 unless they have permission from parents or guardians. However, we cannot verify if a visitor is over 16. Therefore, we recommend that parents be involved in their children's online activities to prevent the collection of data about children without parental consent. If you believe that we have collected personal data about a minor without permission, please contact us at info@kinetisk.nl, and we will remove this information.

# Purpose and Legal Basis for Processing Personal Data:

Kinetisk BV processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or promotional materials
- Contacting you by phone or email if necessary to provide our services
- Informing you about changes to our services and products
- Delivering goods and services to you

#### Data Retention Period:

Kinetisk BV does not retain your personal data longer than strictly necessary to achieve the purposes for which your data is collected. We follow specific retention periods for different categories of personal data.

# Sharing Personal Data with Third Parties:

Kinetisk BV only shares personal data with third parties when necessary for the execution of our agreement with you or to comply with a legal obligation.

## Cookies and Similar Technologies We Use:

Kinetisk BV only uses technical and functional cookies, as well as analytical cookies that do not infringe on your privacy. Cookies are small text files stored on your computer, tablet, or smartphone during your first visit to this website. You can opt-out of cookies by configuring your internet browser not to store them.

## Viewing, Modifying, or Deleting Data:

You have the right to view, correct, or delete your personal data. Additionally, you can withdraw your consent for data processing or object to the processing of your personal data by Kinetisk BV. You also have the right to data portability, meaning you can request us to send your personal data to you or another organization of your choice in a computer file.

To make such requests or file a complaint, contact us at info@kinetisk.nl. To ensure that the request for access is made by you, please include a copy of your ID with your request. Please black out your photo, MRZ (machine-readable zone), passport number, and Citizen Service Number (BSN) to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Kinetisk BV also wants to inform you that you have the option to lodge a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done through the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

#### How We Secure Personal Data:

Kinetisk BV takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration. If you believe your data is not properly secured or if there are indications of misuse, please contact our customer service or email us at info@kinetisk.nl.